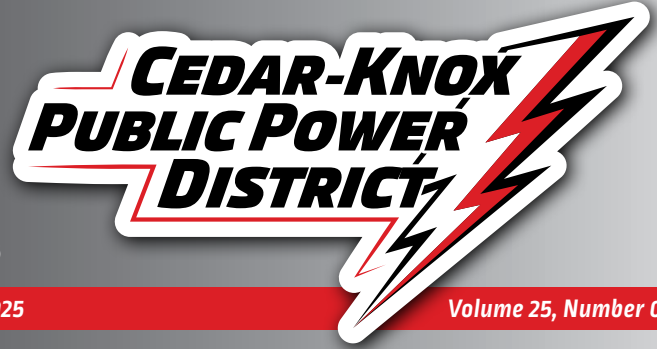


# CURRENT FLASHES



P.O. Box 947, Hartington, NE 68739 • Phone: 402-254-6291 / 800-891-5196

cedarknoxppd.com

AUGUST 2025

Volume 25, Number 08

## SAFE DIGGING

August 11th (8-11) is National Safe Digging Day. Protect those above by knowing what's below. Call Digger's Hotline before you dig! Here are some common questions regarding the Digger's Hotline process and procedures.

**Q. How do I notify Digger's Hotline I want to dig?**

A. Call '811,' or go online at <https://nebraska811.com>.

**Q. Why should I notify 811 before every dig?**

A. It's the law. And it's your life. Knowing where underground utility lines are buried before you dig helps protect you from injury and prevent damages to utilities, service disruptions, potential fines, and repair costs.

**Q. Who should contact '811'?**

A. Everyone. Whether you're a do-it-yourselfer,

a professional excavator, or a farmer; one call to '811' is just smart. Stay safe, get your underground utility lines marked.

**Q. How much does it cost?**

A. This service is completely free!

**Q. What will happen if I don't call?**

A. If you fail to call and you happen to hit a utility line while you are digging, you could cause a fire, explosion, or power outage, not to mention an injury or death. You will also be responsible for the cost of repairs.

**Q. How far in advance do I need to call?**

A. Call 811 at least two business days before you start in Nebraska.

**Q. Does CKPPD locate customer wires within the locate area?**

A. Unfortunately, not. Due to liability and

**Celebrate 811 Day!**  
**Know what's below.**  
**Call before you dig.**



workload, CKPPD is not able to assist with the locating of customer wires beyond the meter. Underground wires after the meter are the customer's responsibility and you should contact an electrician if needed.

**Do you still have your landline? Do you have new email address?**

## HELP US SERVE YOU BETTER!

Please update your customer information with us so that we have updated records and can provide you with the best possible service. By having current information, we are able to reach you for billing/usage questions, planned outages, and more. The last four numbers of your Social Security Number are used to verify your identity if you call or stop in and don't have your account number with you. The information you provide will NEVER be given to an outside agency and is kept strictly confidential.

### Three Easy Ways to Update Your Information:

- ⚡ Fill out the form below and return
- ⚡ Call us at 402-254-6291 Monday thru Friday, 7:00 a.m. – 3:30 p.m.
- ⚡ Email us at [ckppd@cedarknoxppd.com](mailto:ckppd@cedarknoxppd.com)

## CEDAR-KNOX PUBLIC POWER DISTRICT CUSTOMER INFORMATION UPDATE

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Landline: \_\_\_\_\_

Additional Accounts: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Spouse: \_\_\_\_\_

Last 4 of SSN: \_\_\_\_\_

Spouse Cell: \_\_\_\_\_

Spouse Last 4 of SSN: \_\_\_\_\_

Are you or anyone in your household on life support?  Yes  No

*\* The information you provide will NEVER be given to an outside agency and is kept strictly confidential.*

# IS POWER A CRITICAL NECESSITY AT YOUR HOUSE?

We all love having lights whenever we want, and we enjoy being able to charge our devices when they get low. However, certain customers rely on power for **medical devices**.

We at Cedar-Knox PPD care about our customers & ask for you to let us know of these circumstances. Please contact us at (402) 254-6291 to inform us of your critical status. We will work with our customers to the best of our abilities to ensure proper classification is noted on your account.

Please note the following comments even if you have a critical account:

- 1 Beware that being on the critical list does not prevent outages. Some outages are unplanned.
- 2 It is in the customers' best interest to be prepared with backup equipment & supplies. Unplanned outages can be for extended periods of time. Please take precautions.
- 3 Customers that wish to provide medical documentation can be added to the Critical List. Nevertheless, this does not exempt you from disconnect if the bill is unpaid.

## IMPORTANT NOTICE: UPCOMING IRRIGATION LOAD CONTROL EQUIPMENT AND METER UPGRADES

Please be aware that our employees may be in your area following the 2025 irrigation season to change out your irrigation load control equipment and meter. This upgrade process is scheduled to start soon and will continue until all systems have been updated and are fully operational for the 2026 irrigation season.

While the basis and rates of the program will remain the same, there will be functional changes that our customers will need to be aware of. Detailed information regarding the overall system operation will be shared with you at a later date.

Our goal with this system upgrade is to improve overall efficiency and provide a more user-friendly experience for both our customers and our operations team.

Watch for more information this spring!!

## POWER POLES: NO POSTING ZONE

It's important to keep utility poles free from all personal materials such as balloons, fliers, and metal objects like staples or tacks. Never attach a hunting stand to a utility pole either. These items create serious safety risks as they can tear protective gear and interfere with climbing for the linemen. Help keep our crews safe!



## CONGRATULATIONS

**Zach Adcock and Kaylee Liseicki** were married in an outdoor ceremony outside of Fraser, CO on May 10, 2025. Zach is a Journeyman Lineman at Cedar-Knox PPD. We welcome Kaylee to our CKPPD family. Congratulations Zach & Kaylee!



## INTERSECTION SAFETY

Be aware at rural intersections - tall corn creates blind spots. Always stop and look twice. #NeverGiveSafetyADayOff

