

## FROM THE DESK OF THE MANAGER:

# CKPPD WELCOMES LAUREL CUSTOMERS, PUSHES AHEAD WITH EXPANSION AND INFRASTRUCTURE GOALS



Since Cedar-Knox Public Power District (CKPPD) began serving the City of Laurel under the new electrical agreement effective April 25, 2025, all departments have been hard at work to ensure a seamless transition for more than 600 new customers. This expansion marks a significant milestone for CKPPD, and while the progress has been strong, ongoing dedication will be required to meet long-term goals.

### Smooth Onboarding for New Customers

Our office administrative team successfully launched the first round of billing for Laurel customers. This milestone involved the thorough process of creating new accounts, entering rate structures, verifying customer data, and ensuring accuracy before bills were generated. As we continue to refine our processes, CKPPD remains committed to working directly with new customers to offer flexible payment options and collect up-to-date information. This information is essential for keeping customers informed about outages, billing notifications, and scheduled maintenance.

### Infrastructure Improvements Underway

CKPPD has rolled out a comprehensive 3-5 year construction work plan aimed at upgrading and replacing key infrastructure throughout Laurel. In the first phase of this initiative, our crews have already constructed two back-feed lines into areas of the city. These improvements are designed to support future grid conversions, minimize the duration of outages, and deliver more reliable service.

Once the first phase is complete, customers

can expect improved voltage support and reduced pressure on previously strained systems. While some brief outages will be necessary during the reconstruction process, these are essential steps in ensuring long-term reliability.



### Progress Across All Departments

Beyond construction, CKPPD's engineering department is actively staking current projects and planning the next phases. The metering department has completed the installation of new meters in Laurel, and with the help of our IT department, automated communications are now functioning smoothly. Our mapping team has begun gathering the infrastructure data, a critical but ongoing task that will enhance safety and operational efficiency. Meanwhile, the purchasing department continues to coordinate closely with crews, ensuring timely delivery of materials for both the Laurel project and ongoing work plans across the District.

### System-Wide Activity Continues

Even as the Laurel integration progresses, CKPPD's other commitments remain in full

swing. Approximately 40 new irrigation services have been installed since last season and new customer requests for service connections and upgrades continue to come in and be completed. Additionally, the fiber upgrade work by area phone companies near the Lake has required careful coordination to manage utility locates and minimize disruptions.

As we advance with our budgeted work plan in all areas of the District, we also brace for Mother Nature's surprises. On June 16, a brief but intense windstorm swept through the Coleridge and Laurel areas, resulting in damage that included 15 broken poles across four locations.

CKPPD crews responded quickly to restore power, completing necessary repairs over the following days to restore service without significant interruption.

### Looking Ahead

We are in the heart of both construction and irrigation season, and our team remains focused on meeting the demands that come with it. CKPPD is proud of the swift safe progress already made in Laurel. We appreciate the patience and cooperation of the community as we continue to enhance infrastructure and service.

We also thank all of our customers—new and established—for their trust and support as we grow. CKPPD remains dedicated to providing safe, reliable, and affordable power for every home, farm, and business we serve. Together, we're building a stronger future, one pole, meter, and connection at a time.

## BUDGET BILLING NOW IS THE TIME...



If you are interested in our **Budget Program**, now is the time to let us know! We can put your account on this option so that you pay a set amount each month. The Budget Program helps to stop major fluctuation in bill amounts and eliminates the need to guess how much your bill will be.

Specifics on how budget works throughout the year and details on your personal account can be discussed by calling the office at (402) 254-6291.

## CONGRATULATIONS

**Congratulations to Zach Adcock**, who has officially completed the CKPPD Apprentice to Journeyman program and is now a Journeyman Lineman! Over the past four years, Zach put in a lot of hard work through on-the-job training, meeting yearly goals and passing field evaluations along the way.



He also completed the Lineworker Certification Program at Northwest Lineman College, where he studied a wide range of topics and passed more than 40 tests.

With this certification, Zach is fully qualified to take on all kinds of linework, including installing new systems, maintaining overhead and underground lines, and working with technical equipment.

## ENERGY EFFICIENCY TIP OF THE MONTH



During summer months, run large appliances that emit heat such as clothes dryers and dishwashers during the evening when the outdoor temperature is lower. Running heat-emitting appliances in the evening will reduce indoor heat gain during the day when outdoor temperatures are highest and ultimately keep your air conditioner from working harder than necessary.

Source: [energy.gov](http://energy.gov)

## + STAYING SAFE UNTIL POWER IS RESTORED














How long it takes to get your power restored depends on:

- the extent of the storm's destruction 
- the number of outages #?
- when it becomes safe for utility personnel to get to the damaged areas 

There are many steps in the assessment and restoration process—clearing downed power lines; ensuring public health and safety facilities are operational; checking power stations and transformers; repairing transmission lines, substations, and distribution lines; and getting power restored to consumers within the various damaged areas.

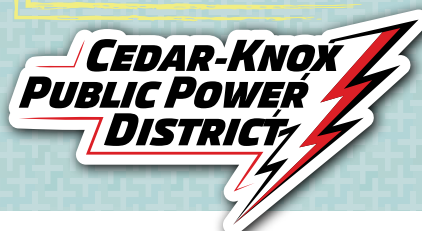
## Storm Safety Kit

-  Drinking water & food
-  Blankets, pillows, & clothing
-  Basic first-aid supplies
-  Prescriptions
-  Basic toiletries
-  Flashlights
-  Battery-operated radio
-  Battery-operated clock
-  Extra supply of batteries
-  Phone
-  Cash and credit cards
-  Emergency numbers
-  Important documents (in a waterproof container)
-  Toys, books, & games
-  Baby supplies
-  Pet supplies



Stay safe until we can restore power to you. We and our partner Safe Electricity recommend the following safety precautions:

- Stay far away and keep others away from downed power lines. Just because they are damaged **does not mean they are dead!**
- Never enter a flooded room if electrical outlets are submerged. **The water could be energized.**
- **Do not** turn power off if you must stand in water to do so.
- Before entering storm-damaged buildings, **make sure electricity and gas are turned off.**
- If you clean-up outdoors after a storm, **do not use electric equipment** when it is wet out.
- If you are driving and come upon a downed power line, **stay away and keep others away.** Contact emergency personnel or your utility company to address the downed power line.
- If your vehicle comes in contact with a downed power line, **do not leave the car!** Wait for utility professionals to make sure the power line is de-energized before exiting the car.



For more information, visit:

